

Broadband Field Manager



INCUMBENT: TBD
REPORTS TO: Director, Engineering & Technical Services
LOCATION: Michigan
STATUS: Full-Time Temporary, Exempt
DATE: May 2021

TO APPLY

Please email a résumé, three references, and a cover letter explaining why you believe you would be a good fit for this position to HR@connectednation.org. Compensation range is approximately \$68,000 - \$70,000, commensurate with experience and qualifications. Connected Nation is an equal opportunity employer.

DESCRIPTION

The Broadband Field Manager will supervise and oversee the field work and desktop research of Broadband Field Validation Specialists and Drivers for Connected Nation and its subsidiaries.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Supervise and oversee Broadband Field Validation Specialist and Driver teams both in the data collection efforts in the field and during desktop research ensuring the quality of work meets the standards established by CN's Engineering & Technical Services (ETS) team.
- Work directly with Director, Engineering and Technical Services and ETS staff members to identify and interface with all broadband providers, trade associations and provider's legal counsel to obtain necessary data and assist with data mapping.
- Ability to identify and comprehend all telecommunications technology platforms such as DSL, Fixed Wireless, FTTH (AON and GPON), and HFC, as well as transport fiber routes.
- Provide consulting to providers and or local governments with which Connected Nation is actively engaged.
- Work with the Director, Engineering & Technical Services to develop new service offerings based on ETS team's expertise or key findings gained in the course of research or standard due diligence.
- Perform other duties as assigned.
- Responsibilities are not all inclusive, additional duties may be assigned.

EDUCATION/EXPERIENCE

- Bachelor's degree in Electrical Engineering, Mechanical Engineering, and/or Computer Science preferred.
- Five or more years' experience in the broadband industry required.
- Previous supervisory experience preferred.

QUALIFICATIONS

- Be a well-organized and self-directed individual who is a team player.
- Mid-level management verbal and written communication skills required; presentation skills and ability to present complex concepts to technical and non-technical audiences.
- Strong personal and professional integrity with assertiveness, presence, and confidence.
- Ability to successfully multi-task and routinely prioritize the importance of major initiatives across multiple states.
- Strong, demonstrated ability working with all levels of staff and external organizations with a track record of positive long-term outcome-based relationships.
- Ability to use Microsoft Office products proficiently; ability to work remotely using a laptop in a dynamic environment while traveling.
- Ability to use or learn wireless propagation modeling software products proficiently with ability to train department members on the use of said software.
- Strong organizational and communication skills.
- Must be able to work independently and under pressure in a fast-paced environment.
- An extremely organized, disciplined, self-directed, hands-on, and process-oriented individual who is not afraid of digging into details when necessary.
- High level of commitment to team and company values.
- Must be able to meet travel requirements.
- 2+ years of experience operating a motor vehicle to include experience driving all-wheel or four-wheel drive vehicles. Must not have record of a suspended or revoked driver's license within the last 3 years.
- Proficient in the use of GPS-enabled route maps (e.g., Google Maps).
- Proficient with the use of digital photography devices such as cameras and smart phones.
- Valid state driver's license required.

ESSENTIAL PHYSICAL REQUIREMENTS

- Ability to sit and/or stand for long periods of time.
- Ability to lift and carry up to 60 lbs.
- Ability to operate computer and equipment in the office and community settings.
- Must have sufficient mobility to move around the office and the community.

This job description in no way states or implies that these are the only duties to be performed by the employee(s) incumbent in this position. Employee(s) will be required to follow any other job-related instructions and to perform any other job-related duties requested by any person authorized to give instructions or assignments. A review of this position has excluded the marginal functions of the position that are incidental to the performance of fundamental job duties. All duties and responsibilities are essential job functions and requirements and are subject to possible modification to reasonably accommodate individuals with disabilities. To perform this job successfully, the incumbent(s) will possess the skills, aptitudes, and abilities to perform each duty proficiently. Some requirements may exclude individuals who pose a direct threat or significant risk to the health or safety of themselves or others. The requirements listed in this document are the minimum levels of knowledge, skills, or abilities. This document does not create an employment contract, implied or otherwise, other than an "at will" relationship.