



Astrea Assistance Programs

It is our mission to provide reliable, high speed internet access to rural communities so that those living in our small towns can stay connected to family, healthcare, work, education and entertainment while maintaining the lifestyle they love.

The extent of that mission has never been clearer with the recent advancements of the COVID-19 outbreak. Introducing two new assistance programs for our communities.



COVID-19 Connection Assistance Program

In response to the closure of schools in both Wisconsin & Michigan, Astrea will be offering free high-speed cable internet broadband access for new K-12 & College Student income eligible households for 60 days.

IMPORTANT: The sign-up period for this program is limited and begins on March 17th and ends on March 31st.

For a complete list of eligibility requirements & program details please visit:

 [go.astreaconnect.com/assistance](https://www.astreaconnect.com/assistance)



Upgrade and Installation Assistance Program

For any current Astrea customer that needs to move to a higher speed tier due to increased internet usage in their home, upgrade fees will be waived until May 29th.

In addition, for any new customer that signs up for Astrea services by May 29th, the new service installation fee will be waived.

To take part in this programming, simply visit www.astreaconnect.com and submit a new service request or call 800-236-8434 and select "2" to speak with a Product Solutions Advisors.

In the vast majority of Astrea communities, we are able to offer unprecedented speeds ranging from 50mbps to 1Gig (1000 mbps) to support the needs of our area families.

The team at Astrea is here for you as you look to navigate virtual school options to maintain the continuity of education for your families. We support you in this effort and are grateful to be able to assist as we work through these unprecedented times together.

Live Chat Online | ask@astreaconnect.com | 800-236-8434