

BASTROP COUNTY, TEXAS

Health Care Survey Results

Health Care Sector Survey Results



Access to quality health care is essential for quality of life in any community. From access to emergency services and family practitioners, to specialists, laboratories, and mental health services, access to health care provides opportunities for all to live healthy, fulfilling lives. New health care technology developments offer not only new treatments and methods of diagnosis, but also greater access to health care providers via the internet. This is especially critical for two primary groups: 1) those living in rural communities that may not have a local presence for various specialty health care providers, and 2) those unable to physically visit a doctor's office due to medical conditions or other issues.

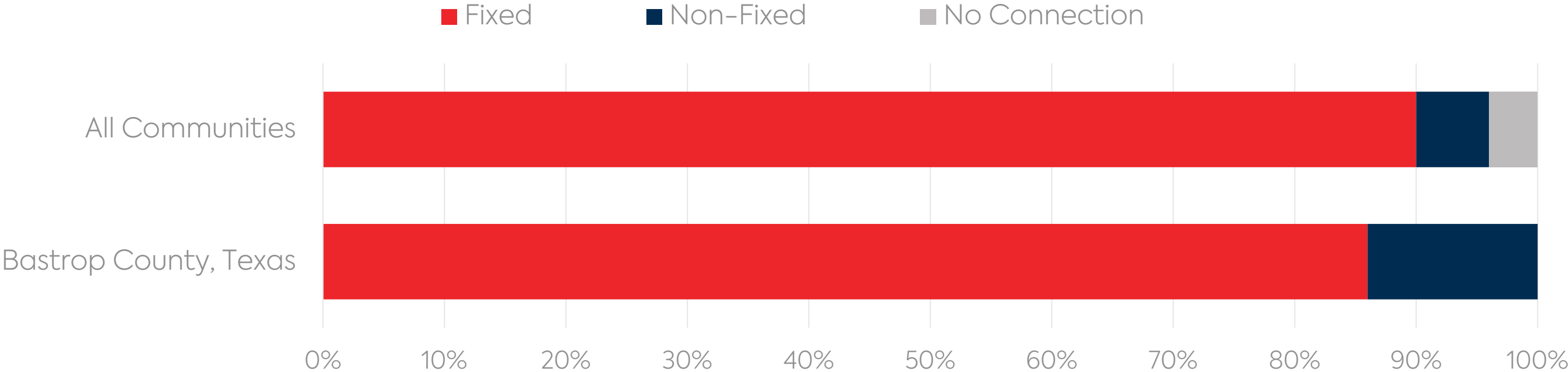
The data in the following charts show the connectivity and use of technology among health care facilities in the community compared to those in other communities participating in Connected Nation's Connected program. These data should be used to make informed decisions and implement solutions for improving connectivity in the community.

Data from Bastrop County represent survey responses collected between July 6, 2020, and November 16, 2020. Altogether, 10 Bastrop County health care facilities answered these surveys. Data from all Connected communities represent survey responses collected between January 1, 2017, and January 29, 2021. As more communities participate in the Connected program, these figures are likely to change.

Broadband Adoption in the Health Care Sector

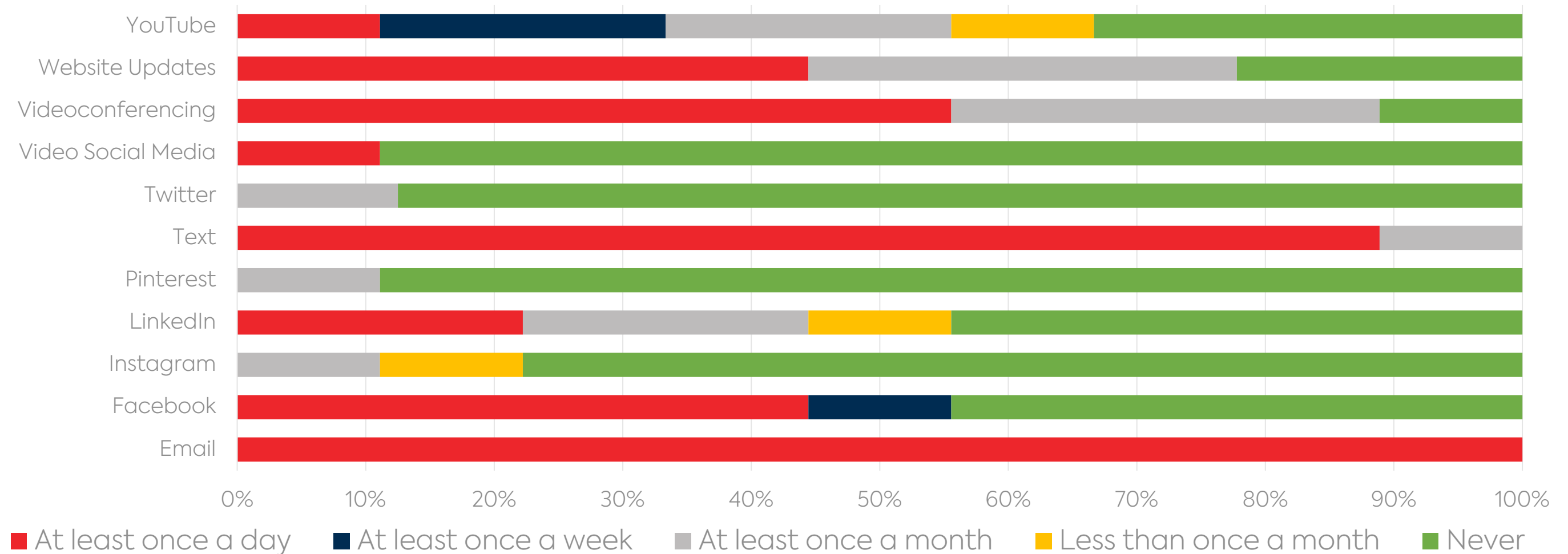


This chart shows the percent of health care facilities that subscribe to various types of broadband services or that are without a connection. Fixed connections are those provided by cable, DSL, fiber, or fixed wireless technology while non-fixed connections include dial-up, satellite, and mobile-only services. These types of non-fixed internet services, while providing basic access, can often be plagued by connection latency, have costly monthly data plans, or can be impacted by weather, terrain, large expanses of open water, and other environmental factors.



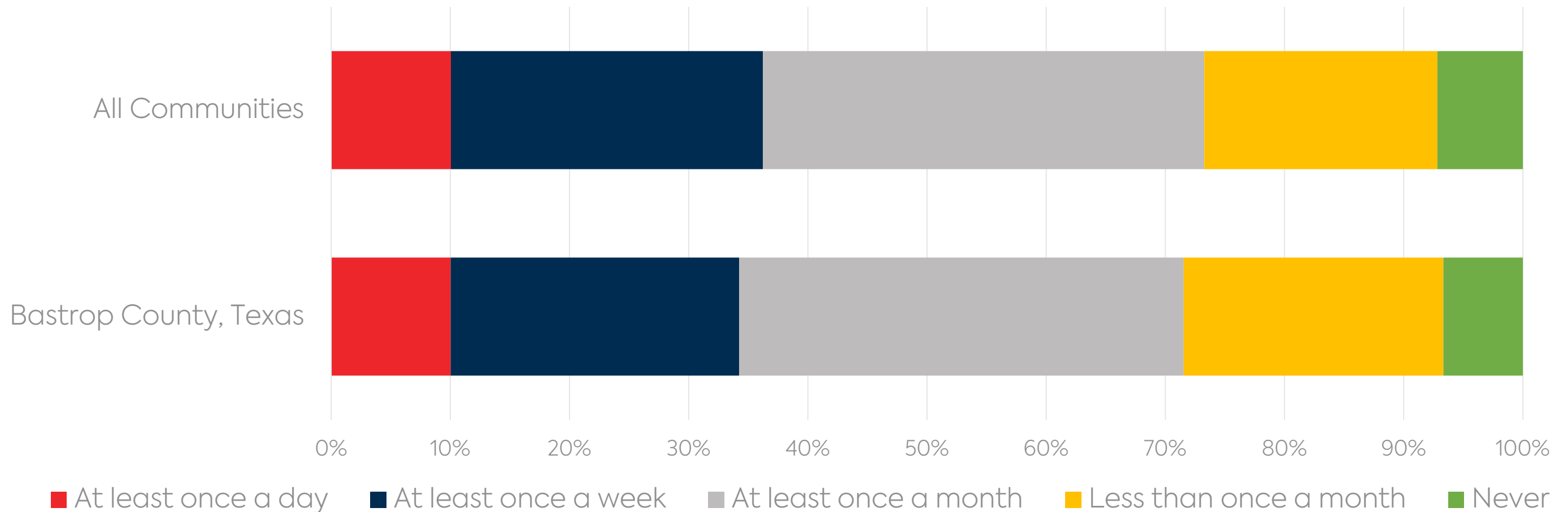
Digital Communications

Digital communications tools are critical for health care facilities to communicate with the public. This chart shows the average frequency with which local health care facilities use these digital communications tools.



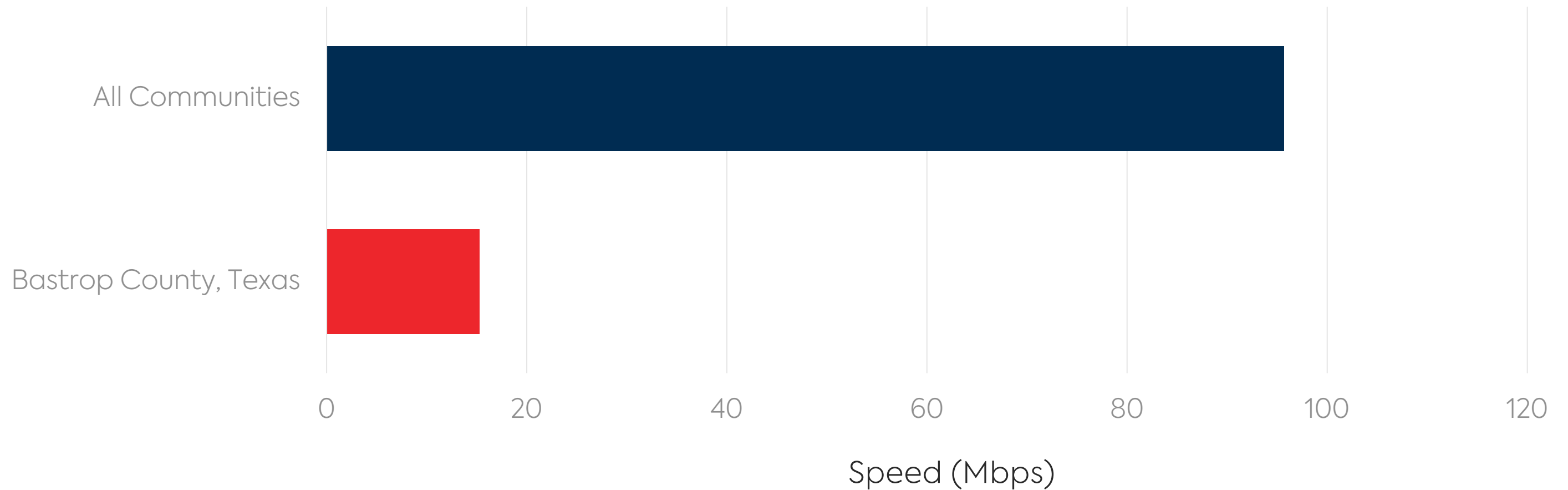
Digital Interaction

This chart shows the frequency with which residents in the community report that they digitally interact with facilities in the health care sector. Examining the digital interaction of residents and the digital communications tools used by health care facilities can help identify ways to increase the online presence of the health care sector.



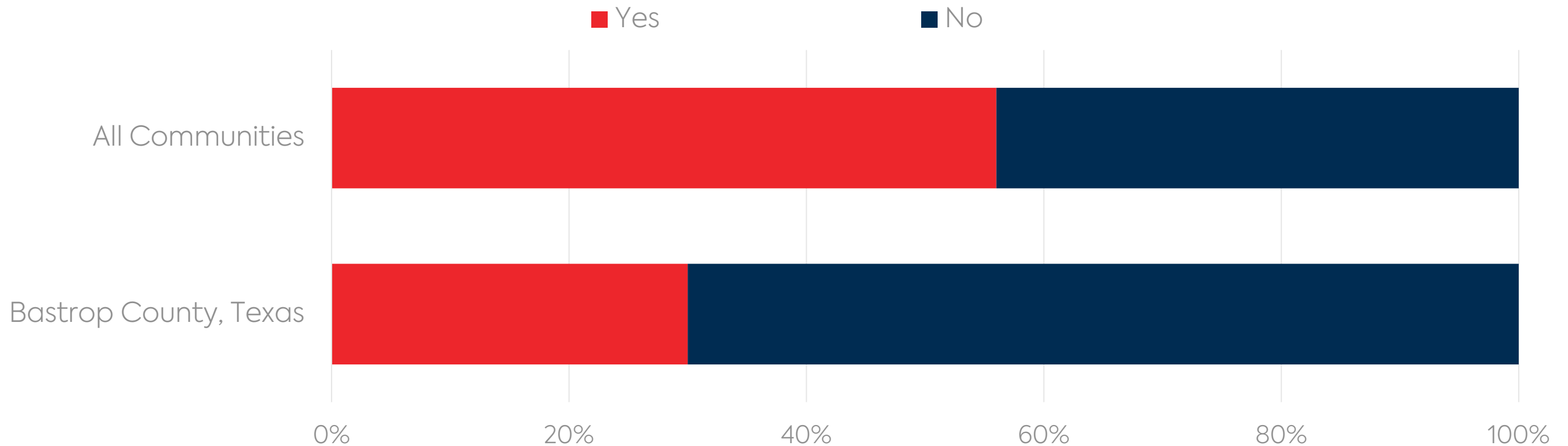
Health Care Sector Download Speeds

Connection speeds can have a major impact on how the internet is used. This chart shows the average reported download speed among health care facilities with a connection in the community compared to those in other Connected communities.



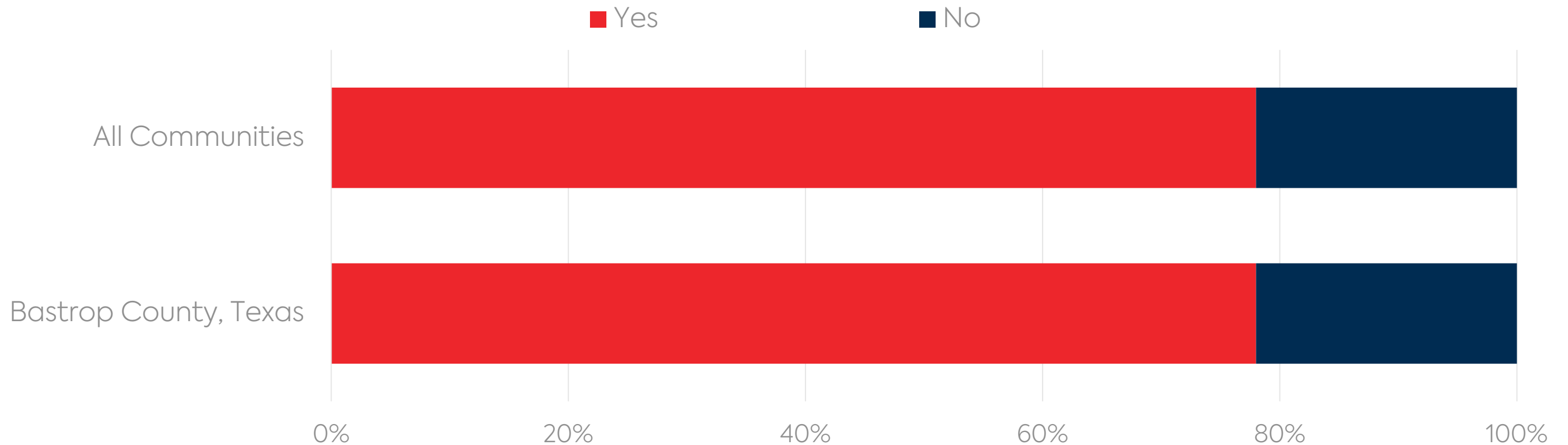
Public Wi-Fi

Public Wi-Fi can help create a better-connected community by providing additional access points for those with devices limited by mobile data plans or those without mobile broadband capability. This chart shows the percent of health care facilities in the community that offer free public Wi-Fi access at their location compared to those in other participating communities.



Presence of a Website

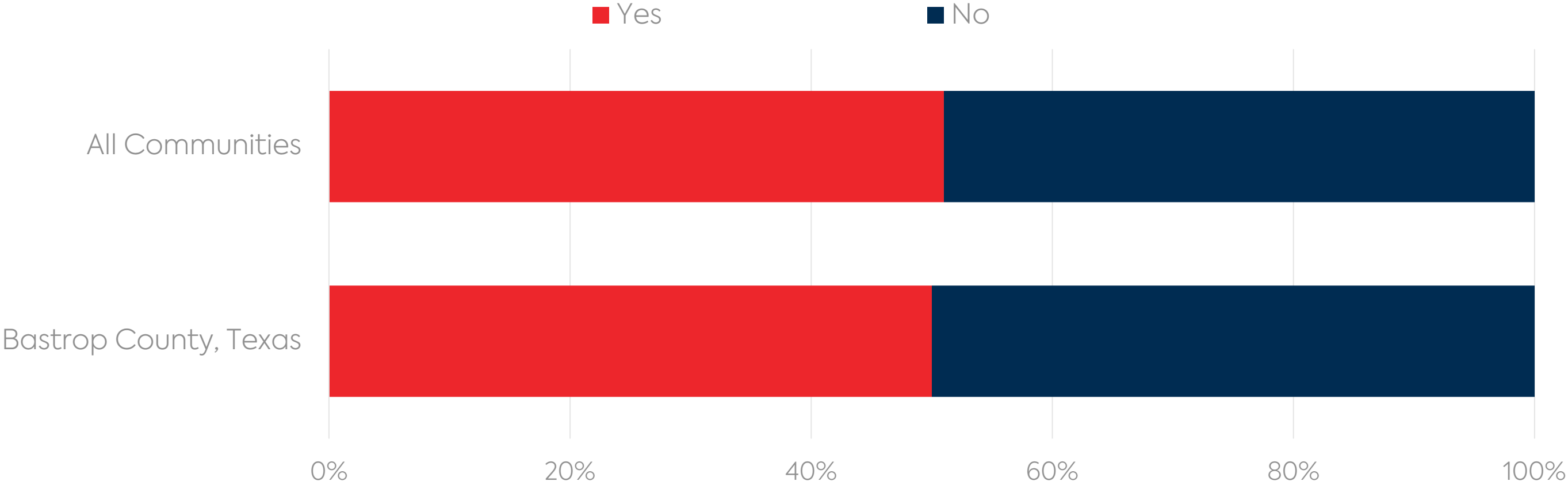
The website of a health care facility may be the first point of contact a patient has when an issue arises or information is required. The websites of these facilities, therefore, should provide relevant information in an easily accessible and flexible digital environment. This chart shows the percent of health care facilities in the community with a website.



Service Satisfaction



Competition provides communities with choices for service, allowing them the ability to switch providers if their current service does not meet their needs. This chart shows the percent of health care facilities who state that their internet service meets or does not meet their needs.



Reasons for Dissatisfaction

This chart shows the various reasons why health care facilities report being dissatisfied with their current internet service.

